

Call a Bike

English Summary

Discover Berlin, Frankfurt, Cologne, Munich or Stuttgart by bike!

Are you visiting Berlin, Frankfurt, Cologne, Munich or Stuttgart and want to hire a bike? Call a Bike is a special service of Deutsche Bahn AG: a whole fleet of superb high-tech bikes is at your service in these four cities - and perhaps soon in others - around the clock.

If you pay by credit card or by direct debit, you can use Call a Bike immediately - your customer number will be issued straight away. After registering, we debit EUR 5.00 from your credit card, which will then be deducted in full from the final hire charge as a hire credit.

The Call a Bike principle is very simple: the CallBikes can be hired and returned at all major crossroads by making a telephone call. After briefly registering on the Service Hotline - 0700 0 5 22 55 22 - all you need is a telephone to enjoy this new dimension of bicycle hire.



Couple enjoying CallBikes

Each CallBike is protected by an electronic lock that can be opened with a numerical code. If the green light on the lock blinks, the bike is free and it is yours to use. To obtain the valid code for your CallBike, simply dial the telephone number in the red circle on the cover of the lock and enter the code in the lock display.

To return your bike, take it to the nearest major crossing within the core area and lock it to a fixed object, (e.g., to a traffic sign or a bicycle stand but, please, not to a traffic light). Open the protective cover and, after pressing the button on the lock, you will see the question: "Rückgabe Ja/Nein" (Return Yes / No). Press "Ja". Now you see the receipt code, which you need to return your bicycle. To make the return call, dial the number circled in red on the cover of the lock and give Call a Bike the receipt code and the location of your CallBike (the names of both roads at the crossing).

The standard rate for Call a Bike is 7 cents per minute but max. EUR 15.00 per day (24 hours). After 24 hours have elapsed, the time charge of 7 cents per minute begins again. The BahnCard rate is 5 cents per minute. Charging begins from the time of your initial hiring call to the return call. If you hire your CallBike for a number of days, e.g., a whole week, we automatically charge you from the fourth to the seventh day a lump-sum of just EUR 60.00.

We wish you lots of cycling pleasure with Call a Bike!

OV-fiets: a fast and easy rental bike



What is an OV-fiets?

An OV-fiets is a rental bike that is part of the Dutch public transport ('OV-fiets' means 'public transport bicycle'). The OV-fiets is an ideal means to cover the distance between the railway station and the office. Hiring an OV-fiets is fast and easy and makes for a comfortable continuation of your journey. No more need to rush to catch a connection or wait in draughty bus shelters. Instead, you will enjoy the freedom of the OV-fiets: our bikes are available at most stations.

How does it work?

To collect an OV-fiets you must show your enabled NS annual season card (NS Voordeelurenabonnement, NS-Jaarkaart, OVJaarkaart, OV-studentenkaart) or separate OV-fiets membership card at any OV-fiets hire service in the Netherlands. You can collect your bike without waits or hold-ups as all time-consuming actions have been computerized. It will only take a minute to collect your bike.



Where is the OV-fiets hire service located?

At the moment there are over 80 railway stations that have an OV-fiets hire service and this number is increasing rapidly. To view the current list of OV-fiets hire services click [here](#).

Costs

Hiring an OV-fiets costs 2,75 per 20 hours, with a maximum rental period of 60 hours. You pay monthly by direct debit. For this a Dutch bank account is needed. The subscription fee is Euro 9,50 a year.

Who is it for?

The OV-fiets is a facility for frequent users, not for tourists. If you wish to become a member, please fill out [this form](#) (in Dutch). One week after subscription you should be able to hire an OV-fiets.

More information

OV-fiets is a service of ProRail (Railtrack) in collaboration with NS (Dutch Railways), Fietsersbond (Cyclists Union) and several public authorities.

<http://www.ov-fiets.nl/engels/index.htm>

