Mobility Management in Ageing Societies

The AENEAS project

8 April 2011

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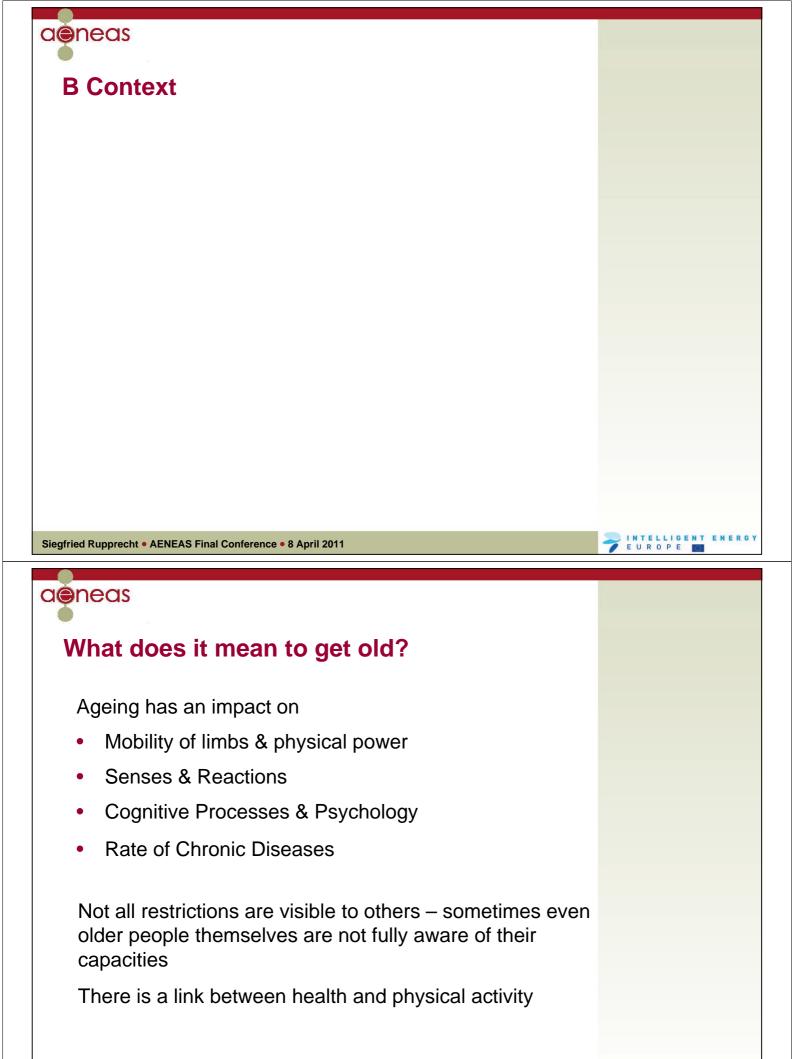
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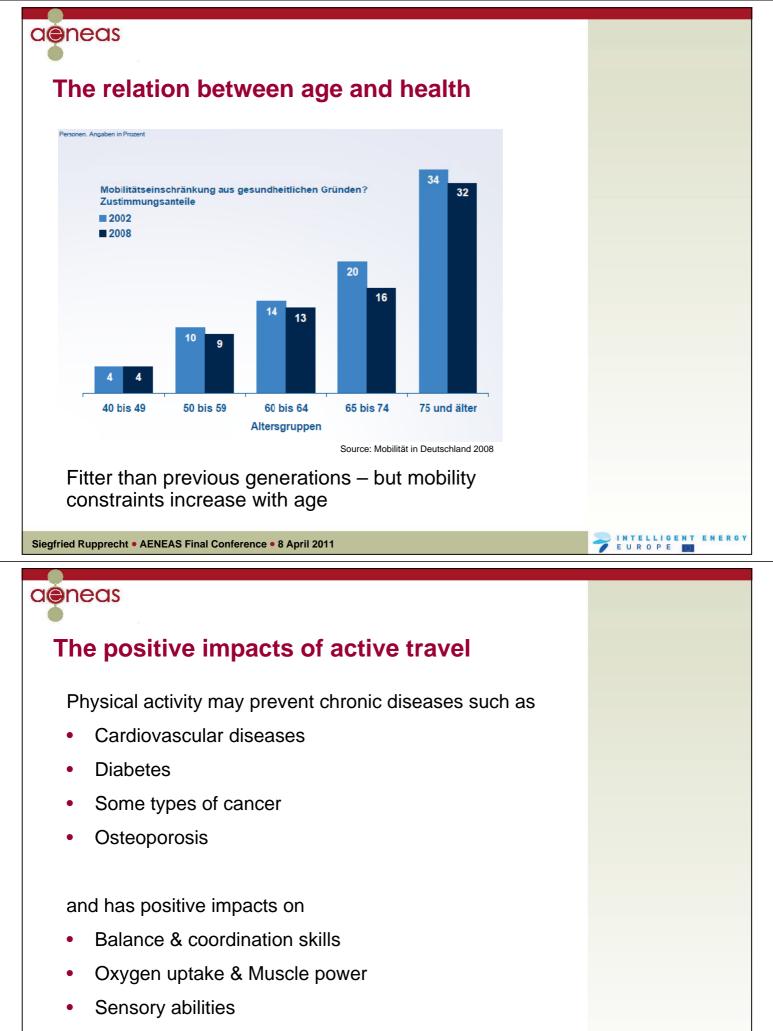


Self-perception vs image

Photos: City of Odense, Salzburg AG, ZGB



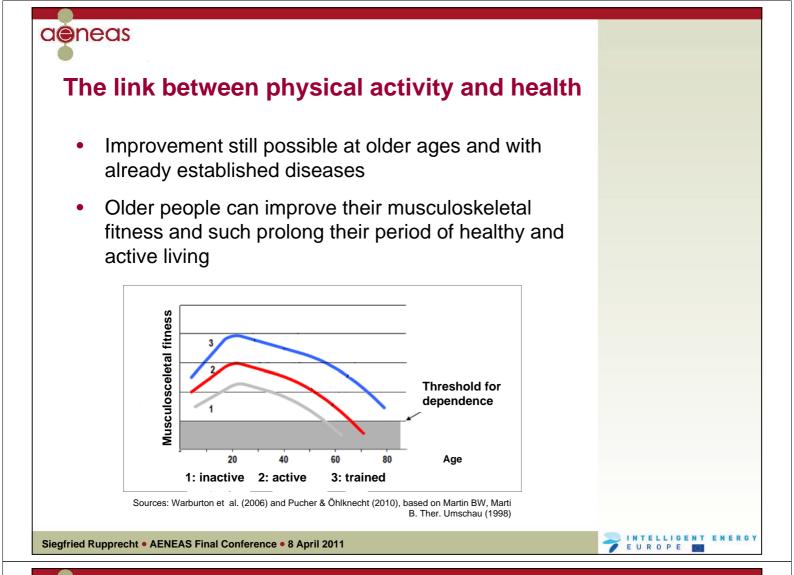




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Reaction time abilities



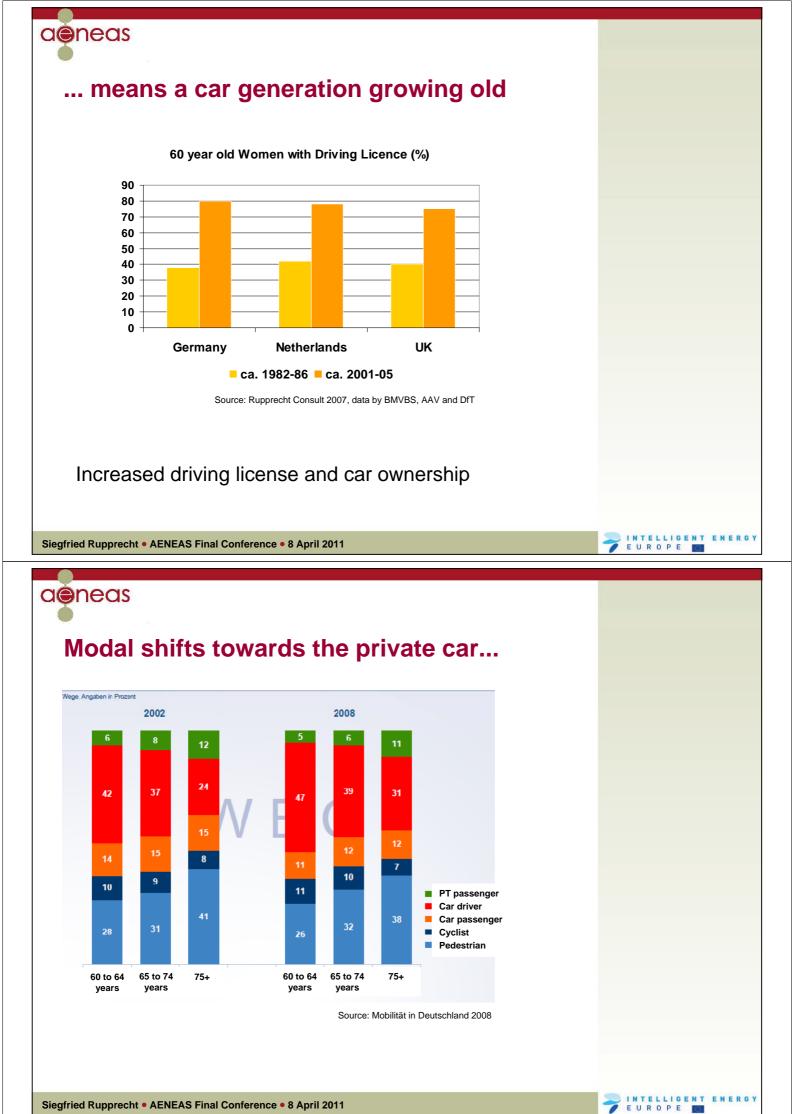
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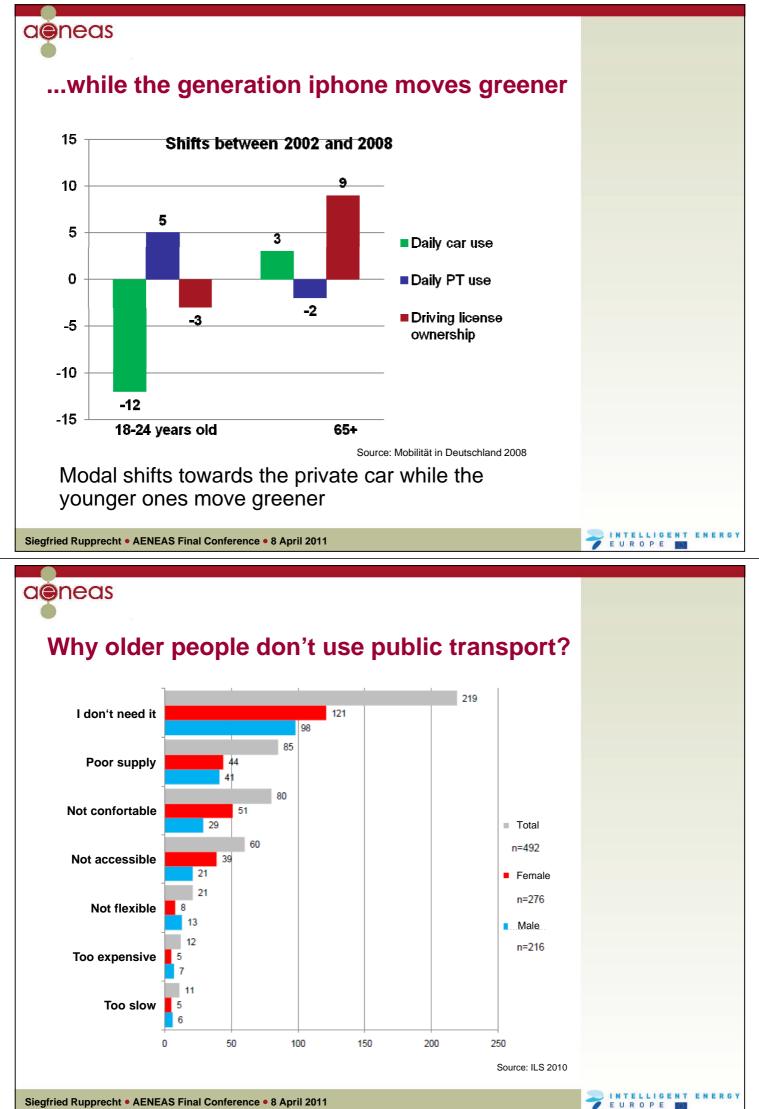
The baby boomers turning grey...

The number of older people in Europe is increasing. Compared to previous generations of older people, the baby boomers are

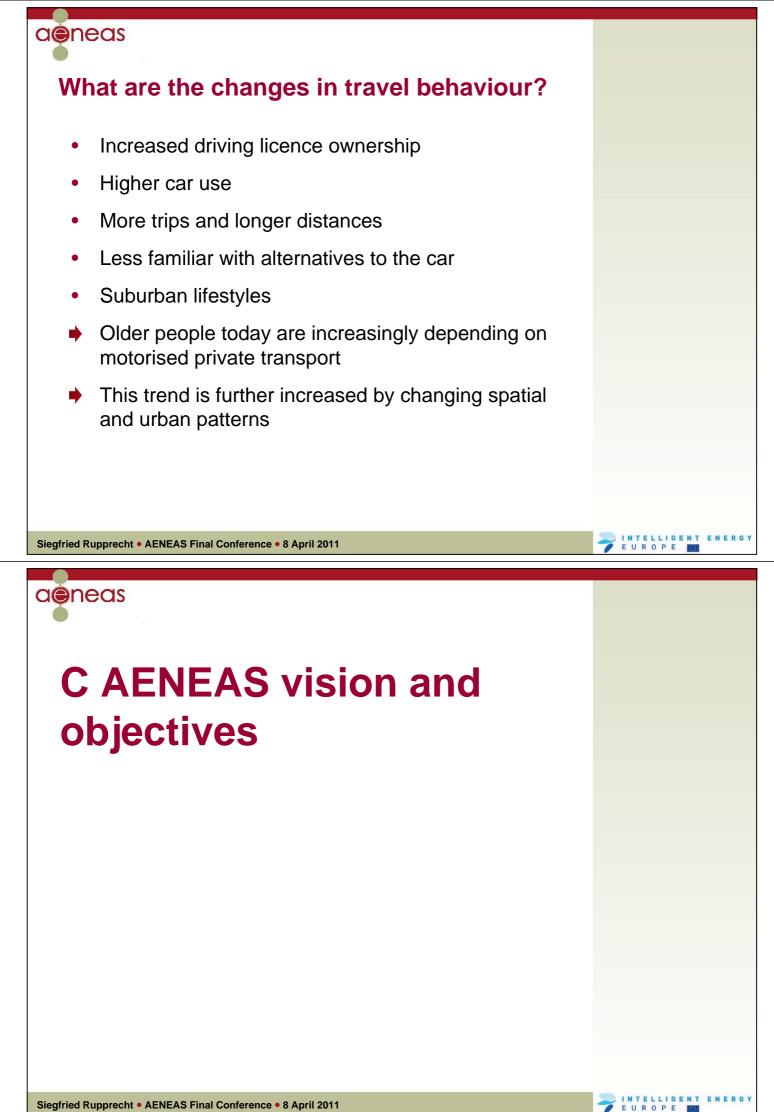
- Better educated
- Healthier
- Often wealthier
- More active
- More diverse (cultural background, lifestyle)
- More demanding
- A very heterogeneous target group regarding their expectations, backgrounds and abilities!

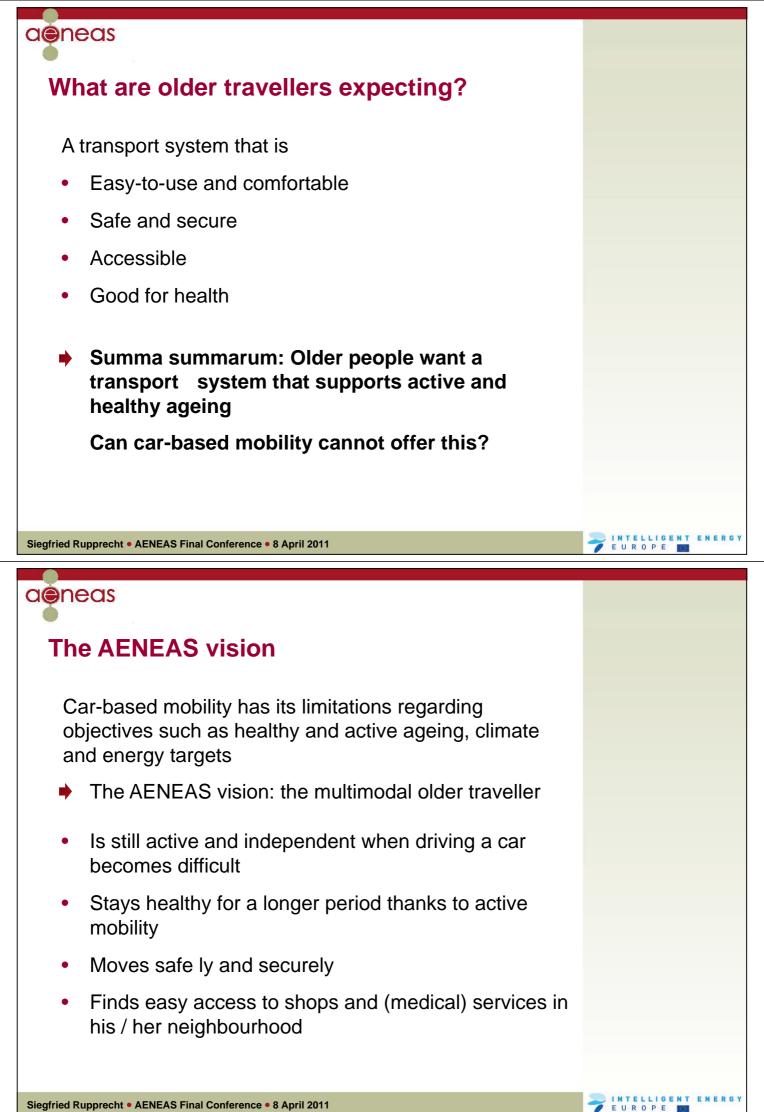






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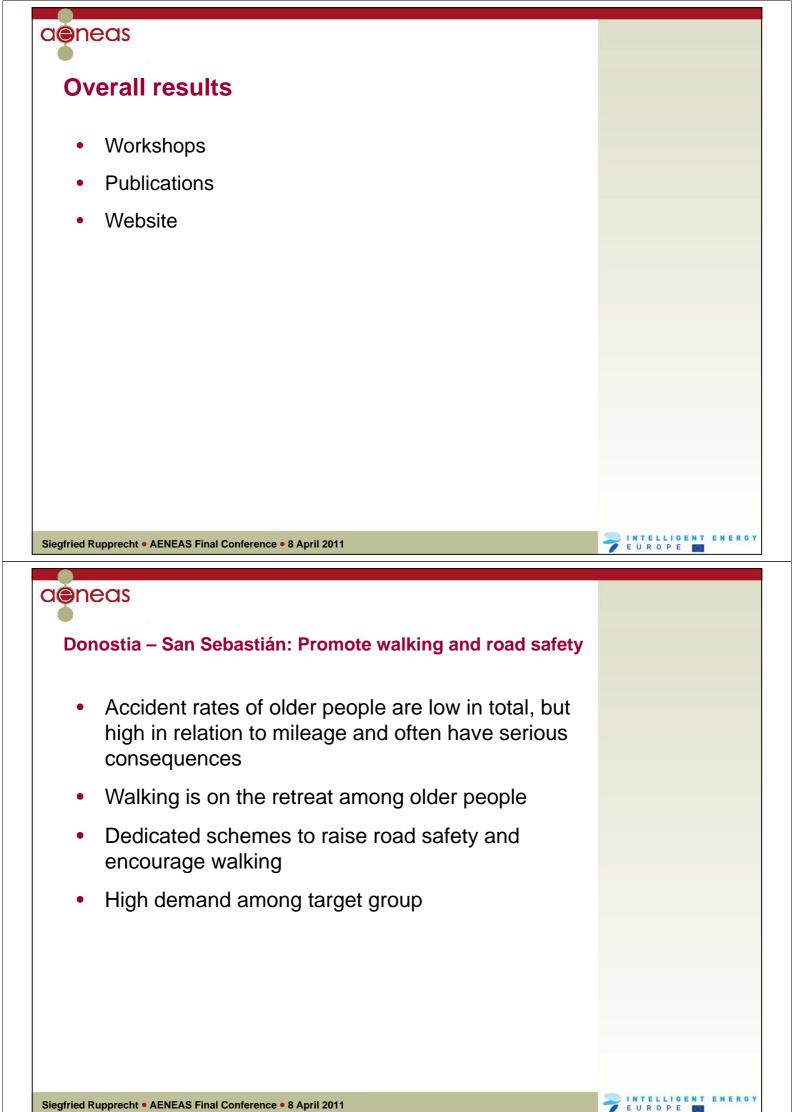


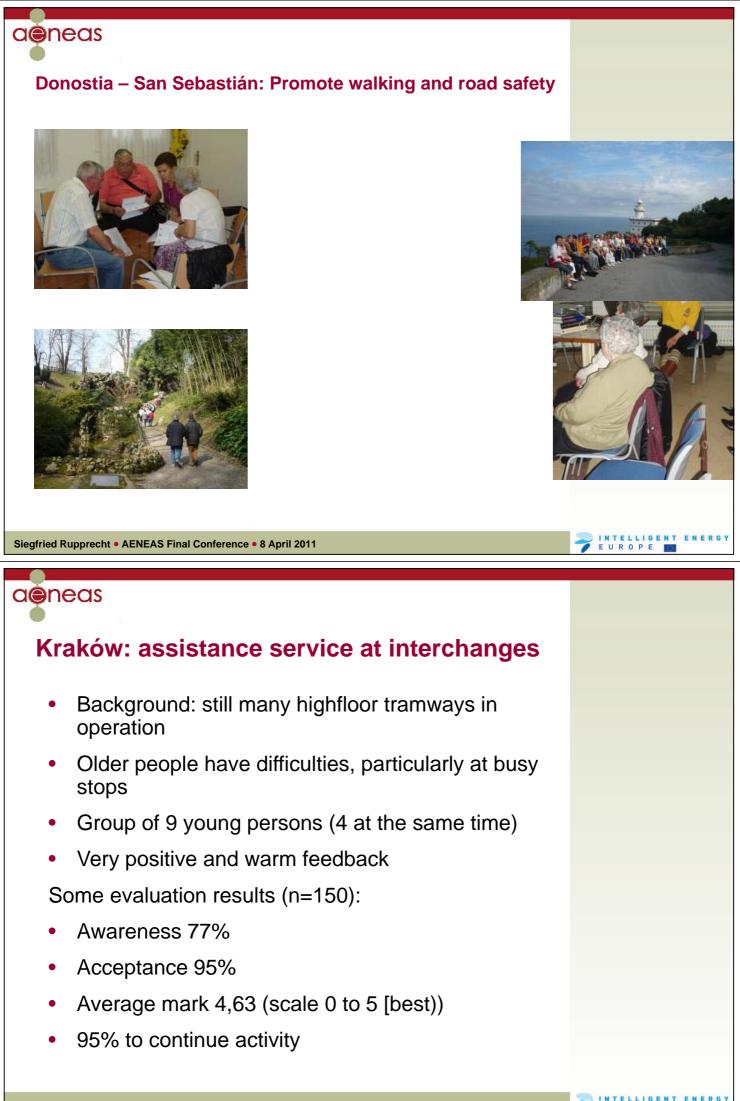
aeneas What has AENEAS done to achieve this? Overcome information gaps and lack of confidence among • older users (Re-) activate skills of older travellers (e.g. Public transport, cycling) Improve the image of alternatives to the private car and encourage their use Resolve reluctance of older travellers towards new • technologies / services Involve older citizens actively in planning processes • Increase user friendliness and costumer orientation among • mobility providers (particularly in public transport) Train practitioners via dedicated workshops • Provide good practice examples • Raise awareness among decision makers Older people are an important costumer and target group! INTELLIGENT EUROPE Siegfried Rupprecht • AENEAS Final Conference • 8 April 2011

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D AENEAS results

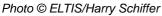




Kraków: assistance at interchanges









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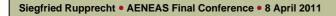
Munich: Individualised Travel Marketing

- Life events as starting point for mobility management: Retirement, children leaving home, death of partner...
- Target group: 60 to 70 years old
- Individualised travel marketing offers:
 - Information on mobility options
 - Personal advice
 - Switchboard to training courses
- Brochure "Mobilitätswegweiser" sent to 10,000 households, among them 1,000 widows



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Munich: Individualised Travel Marketing

Reply quote: 20%

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- About 5,500 brochures ordered (PT map, leisure activities with PT, cycling map, neighbourhood walking maps, ...)
- High interest in training courses
 - Mobility & fitness (24%)
 - Cycling training (21%)
 - Security in public spaces (19%)
 - Mobility information on the internet (10%)
 - Public transport training (4%, just started)



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Munich: Individualised Travel Marketing







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Photo © ELTIS/Harry Schiffer

Odense: Guided Cycle Trips

- A decrease in the number of cyclists among older citizens – especially people aged 70+
- Aim: Encourage and promote cycling among older citizens
- Volunteer cycle captains plan tours and lead small groups
- Promotion of trips by newspapers "word of mouth"
- Social aspects and positive experience are important
- Cycling skills and bicycle maintenance courses were offered in addition





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Odense: Guided cycle trips









Salzburg: Travel Training and Communication

- Approx. 33% of passengers are 60+
- Targets:

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- · Counteract falls and other safety issues
- Maintain the elderly mobile
- Keep older people as costumers
- Training Scheme for Older Passengers
 - Theoretical and practical lessons in small groups
 - Co-operation with local NGO
- Training Scheme for Bus Drivers
- Mobility Days
- Bus Brochure
- Communication and Public Relation Work



Salzburg AG, ZGB

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Salzburg: Travel Training and Communication





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