





Getting started with Mobility Management

		EPOMM - Managing mobility for a better future					
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Dear reader,

Mobility management (MM) is spreading. More and more countries are applying MM, more and more projects are started. But where do you start as a city, municipality, region or country that has little experience with MM? For the start of the New Year, we provide some advice and show how authorities in Europe introduced MM in their policies and practices.



Use traditions

Several cities in new member states had a substantial walking, cycling, or public transport tradition, but now face the threat of increasing car traffic. The city of Shkodra, Albania, for example has a modal split that many cities can only dream of: more than 70% of the trips during a week are made by bicycle and on foot. Street space is still largely shared by cars, cycles and pedestrians. From 2001 to 2009 however, the number of registered cars in the Shkodra Region more than doubled (from 8,790 to 18,800) and car use in the Shkodra town centre has most likely tripled in one decade. The cycling tradition is a great asset they can use in their mobility management efforts. The recently finalised EU project Mobalb was set up between Shkodra and Flanders to prepare the staff of Shkodra municipality to use mobility management measures to maintain the city's identity as a cycling city and reverse the trend of growing car use.

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So it is not a necessity to first build car infrastructure and then start with MM. However, to be able to change behaviour, it is a necessity that good alternatives to the car exist: public transport, cycle paths and lanes, old and new shared space zones, pedestrianised zones and good walking infrastructure.

Start with sites



When the Netherlands started with MM in 1986, the primary focus was to reduce car use in business travel and commuting for specific workplaces. The success of the company travel plans – a 20 to 30 percent decrease in car use – led to a more structural place for MM in transport policies. Similarly, in 1995, some employers, government agencies and hospitals in the UK started company transport planning (green commuter plans). The success at these sites rapidly spread to other site types: schools, airports and recreational venues.

Schools and workplaces are ideal places to start with when introducing MM. They account for up to 60% of everyday trips. These trips mostly follow the same route and timing every day, making it relatively easy to change modes. These institutions also have the communication channels and the authority to address all members of their community. Convincing them to participate can sometimes be hard. National level support can help. In Germany, the notion was introduced on a national level that each entity (company, school, administration, etc.) is responsible for traffic it generates.

Start with a small budget



Taking schools as a starting point, the city of Fagaras, Romania, developed a small-scale project as part of a TRANSPORT LEARNING training event and with continuous guidance and advice of the TRANSPORT LEARNING trainers. The resulting I walk to school campaign turned out to be one of the most successful mini-projects developed by the participants of the 64 TRANSPORT LEARNING training events. It comprised:

- a Traffic Snake Game (involving 500 kindergarten children and 2,000 school students)
- a walking bus (involving 500 secondary schools students and 200 high school students)

The initiative drew considerable local media attention (see this television news item in Romanian). Some of the schools have continued these actions after the official closure of the campaigns.



The EU project TRANSPORT LEARNING (2011-2013) supported employees of municipalities to develop better solutions for urban transport systems. The training materials (handbooks and presentation slides in nine languages) are now accessible and free for everybody.



CIVITAS - Aalborg Source: www.civitas.eu

Do-it-yourself: apply it at your own municipality

Probably the best way to get local stakeholders involved is by setting a good example. So why not start with one's own municipal employees? Introducing car pooling, sharing the municipal fleet with residents after office hours, having a pool of bicycles for work-related trips: by experiencing it for themselves, municipalities are better placed to promote these practices in their territory. Some examples of successful initiatives of small cities and towns in Sweden can be found here. In the Municipality of Växjö, for instance, the departments must pay \notin 11 (100 Swedish Kronor (SEK)) to an internal climate fund for every ton of CO2 they emit. In the first year, this fund raised \notin 45,000. All municipal departments and companies can apply to the fund to support innovative climate projects.

Make sustainable mobility visible



Source: CIVITAS Zagreb

MM is about changing people's mindsets towards sustainable mobility and healthy living environments. MM measures that are visible in the streetscape raise awareness of the mobility issue among citizens.

Germany started its MM 1991 by opening mobility centres in Hameln and Frankfurt, which informed travellers about sustainable transport. The CIVITAS city of Zagreb, Croatia, refurbished an old tram vehicle into an Info Point where citizens were continuously informed about the CIVITAS measures in their neighbourhood and their comments and feedback were collected (see the CIVITAS Toolkit on effective communications and marketing, p. 24-25). In several CIVITAS cities, CIVITAS became a brand uniting many sustainable mobility efforts in the city for the public to see. European Mobility Week is another very popular instrument to activate and unite local stakeholders and raise public awareness on sustainable mobility.

Use other measures and policy goals as leverage

mobility management. Today, the national road authority Rijkswaterstaat has fully incorporated mobility management in large-scale road construction and maintenance

Another way to introduce MM is to use it to improve commonly accepted 'hard' measures such as new infrastructure. In the Netherlands for instance, mobility management gained a lot of support during large-scale roadworks for two orbital roads near Amsterdam. Hindrance was kept marginal, via an effective packaging of measures. This resulted in a new 'belief ' in



CIVITAS Source: www.civitas.eu



Source: www.eltis.org

Difficulties

projects. (read more in the EPOMM book)

Health), MM can be inserted in these plans.

As the EPOMM's 2012 EU Mobility Management Monitor (p.6) shows, many countries still struggle with the definition of mobility management and the translation of the term into their local language. Some countries use a different name: travel planning, smart travel, sustainable mobility or green travel. Moreover, MM is the responsibility of anywhere between one and four or five different Ministries, depending on the country. While creating confusion, this illustrates the relevance of MM in many matters of national importance, such as transport, environment, infrastructure, and health, to name a few.

If an authority is already committed to preventing climate change through rational energy use (e.g. Covenant of Mayors) or to health improvement (see the ENDURANCE e-update on

Many advocates of MM in starter countries or starter cities have to deal with politicians with a primary focus on car traffic, land-use developments that promote car use, and adverse regulation and taxation systems such as high rates of reimbursement for car commuting, tax benefits for company cars, or obligatory provision of parking spaces. Proving the great cost-effectiveness of MM remains a challenge, in spite of the growing evidence: see for instance Mobiel 21's presentation at the ECOMM 2013 or the UK brochure Soft measures – hard facts.

Countries with mobility management on their national agendas are often in the forefront. In most countries, mobility management is primarily a matter for regions and municipalities. Very often, the best performing countries are the ones supported by an efficient and clear programme. The national government becoming member of EPOMM is an important step to



get MM mainstreamed in your country and to gain immediate access to knowledge exchange and know-how of experienced countries. As an appetizer, the recently published EPOMM book presents many best practices of the 11 EPOMM member countries.

So far, 11 European countries have joined EPOMM to promote MM in their territories



Source: www.civitas.eu

Get connected

Starting with simple stand-alone measures is one way to gain experience with MM and introduce the concept of sustainable mobility in your town or city. At a given point however, MM should be integrated as an essential part of local mobility policies, preferably in a Sustainable Urban Mobility Plan (SUMP).

Obviously, there is no need to invent the wheel all over again. There are plenty of ways to learn from other experienced cities, regions and countries:

- · Work together with a more experienced neighbouring city.
- Apply for national funding (see the EPOMM e-update on funding) many national programmes have guidance materials to help you implement your measures.
- Join a European project. To find organisations in your country with experience in EU
 projects, have a look at EPOMM's project database for your country: select your country
 and click 'EU-Project Partners' in the right-hand menu. Click 'Documents' to find the
 guidance materials from EU projects that exist in your local language (all English
 versions can be found on the UK's country page). See also our e-update on CIVITAS.
- EPOMM member countries can engage in transfer sessions with other countries to import best practices and policies.
- Read the best practice examples in the MaxEva database, on the Eltis website (case studies, tools and videos)
- Get an audit of your mobility policies: Bypad, Ecomobility SHIFT, ISEMOA, QUEST, ADVANCE
- Join a network: Traffic Snake Game International (MM for primary schools), SEE MC net (Mobility Centres), CIVITAS Forum Network, or one of the CIVINET national networks.
- Sign the Covenant of Mayors or the Charter of Brussels.

Upcoming events

- Transport Ticketing and Passenger Information 2014
 27-29 January 2014 London, UK
 www.transport-ticketing.com
- ECOMM 2014 6-8 May 2014 – Florence, Italy www.ecomm2014.eu

For more events, please visit the EPOMM Calendar.





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Survey aims to define reasons for electric vehicle purchase in the UK and German



Top 5 Transportation Trends



City plan greener We believe that within 25 years the daily traffic jams are past. Cities and highways will be traffic noise-free and pollutant-free. Travellers choose the most appropriate mode for a trip and interchange effortless between modes of transport. **allinx**, the European Association of professionals working in the field of mobility management and sustainable mobility, helps to realise this situation.

Platinum Members





Bristol to get first 'Dutch-style' segregated cycle lanes



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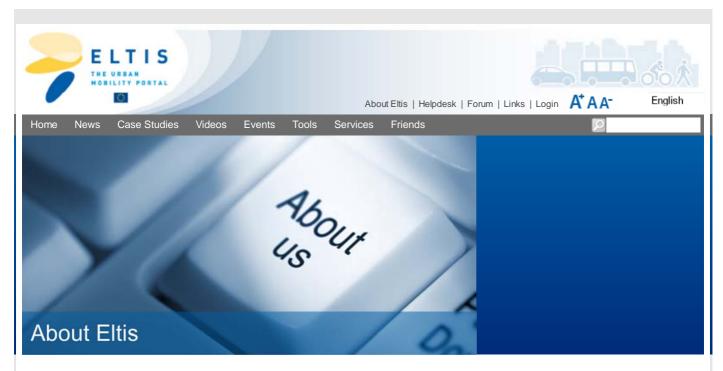
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Legacy The reason to found allinx is caused by the need for a digital place where projects can store their legacy (documents, files etcs). Organisations can upload files in such a way that everyone can find information about the project quite easily. Another reason is the limited exchange of information between Mobility Management projects in (different) countries.	Join Us/Register
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What is Eltis?

Eltis facilitates the exchange of information, knowledge and experiences in the field of urban mobility in Europe. It is aimed at individuals working in the field of transport as well as in related disciplines, including urban and regional development, health, energy and environmental sciences.

Eltis supports the creation of urban transport systems, which use less energy and produce less emissions, while improving the competitiveness of urban areas and the mobility and quality of life of its citizens. Created more than 10 years ago, Eltis is now Europe's main portal on urban mobility.

>> Eltis Promotion Video

What can Eltis do for you?

The news section offers a regular round up of latest local, regional and European transport news. The events section offers a listing of upcoming events in the field of urban transport. The case study section presents successful examples of urban transport initiatives and strategies giving you a insight into the factors of success.

The video section features outstanding examples of sustainable transport measures and approaches. The tools section contains guides, handbooks and on-line tools, to support urban transport professionals in their work.

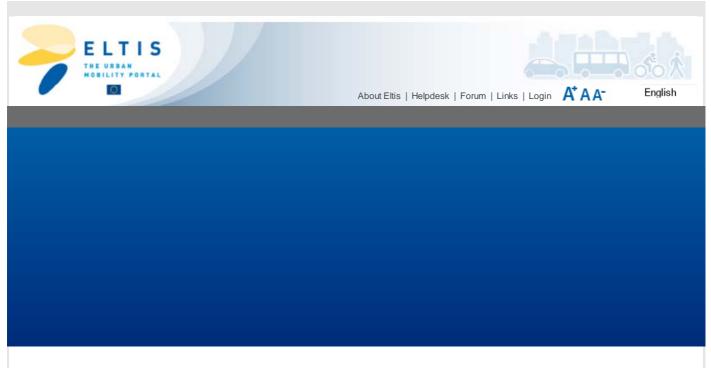
In addition Eltis offers a range of other services, including European policy reviews, funding sources, transport statistics, a photo library, training and education and job offers.

How can you contribute?

Help us to make Eltis even better. Have you got a news story, a case study, an event or training resources you would like to share with thousands of other professionals across Europe? Using the Contact Us page you can submit your contribution in just a few clicks to Eltis.

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Latest Case Studies



Better urban design for traffic safety and greater bicycle use in Houten (The Netherlands)

The City of Houten is renowned for its design, which prioritises walking and cycling. Houten has been called "heaven for bicycles", and for good reason. The city has 129 kilometres of bicycle lanes, a double-decker roundabout separating cyclists from other traffic, and roads where cars are considered guests and must adapt to bicycle-speed. This advanced urban design has resulted in a traffic safety level for cyclists and pedestrians that is twice as high as similar towns in the Netherlands. >> read more ΕN



A cleaner city: electric buses in Vienna (Austria)

The Wiener Linien (a Vienna based public transit company) has purchased 12 innovative electric microbuses that can recharge using trams' overhead power lines. The technology is specially designed for this project and currently 12 buses are fully operational on a daily basis. The buses charge over night at the depot, and during daytime operations stop at existing tram stations to recharge. To connect to the existing infrastructure, the buses use a pantograph located on the roof of the bus. Replacing the existing liquefied petroleum gas buses with electric buses has reduced carbon dioxide emissions in Vienna by 300 tons. >> read more

FN



Superblocks to provide better mobility and quality of life in Vitoria-Gasteiz (Spain)

The 'superblocks' scheme aims at enhancing mobility as well as citizens' quality of life by reducing the negative impacts caused by the extensive use of private cars and through better use of public space. A superblock is a delimited city area designed and regulated to ensure the safe co-existence of pedestrians, cyclists and private car traffic. The Superblocks scenario allocates up to 70% of public space to pedestrians and cyclists. It has demonstrated great potential to reduce levels of harmful emissions, as well as noise >> read more

ΕN



Ten years London Oyster card – results and future developments (UK)

In the summer of 2013, Transport for London (TfL) celebrated the tenth anniversary of its famous transport smart card: the Oyster card. The card makes public transport faster, easier and drastically reduced queues. At the same time, the card registers a host of travel data, which is essential for good transport planning. Throughout the years, TfL has gradually improved the system, the latest service being contactless payment, which is now being rolled out across London. EN >> read more

29 November 2013

Bremen car-sharing scheme takes cars off the road (Germany)

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